



# GUEST ACCESSIBILITY QUESTIONNAIRE

Margaritaville at Sea's® (MVAS) mission is to offer an extraordinary cruise experience to every guest. To better accommodate your needs, please complete the following form with information specific to your needs. If you have any questions, please contact us at [accessdesk@margaritavilleatsea.com](mailto:accessdesk@margaritavilleatsea.com) or via telephone at (800) 374-4311 or have your travel agent contact us.

## Reservation Details

Name:	
Booking ID #:	
Ship:	
Departure Date:	
Telephone :	
Email Address :	

\*All field are required.

How can we help you? MVAS welcomes guests with disabilities or special needs onboard. In order to make the most of your cruise vacation, please review our online webpage for Accessible Cruising. You'll also want to give us advance notice of any special needs or requirements you may have so that we can make appropriate arrangements. We will do our best to accommodate every request, but it becomes more difficult and/or impossible to do so the closer it is to your sailing date. Also, please note that not all requests can be accommodated.

**Please fill out the following information online, by email or mail at least 30 days prior to your sail date.**

Will you bring medication with you?	Yes	No
Do you use a Lancet product to test your blood sugar?	Yes	No
Does your medication need to be refrigerated?	Yes	No
Will you use a mobility device (wheelchair, scooter, walker, etc.)?	Yes	No



Please note that wheelchairs are only available for emergencies. Guests requiring the use of a wheelchair or other mobility aid during their cruise must provide their own device. We strongly advise guests requiring the use of a wheelchair onboard the ship to travel with someone who is able to personally assist them both aboard ship and on shore. All mobility aids must be stored inside guest staterooms when not in use. Stateroom doorways are 35.4" (90cm) wide for MAS Islander and TBD" (90cm) wide for MAS Paradise.

If you answered yes, please answer the following:

I will bring a wheelchair	Yes	No
Is your wheelchair or scooter	Folding	Non-folding
What type of wheelchair?	Power	Manual
		Scooter
If electric, is your wheelchair or scooter battery	Gel Cell	Dry Cell
		Wet Cell
Wheelchair/Scooter dimensions:		
Width	Length	Height
		(inches)
		Weight
		(lbs.)
You use your wheelchair / scooter:	All the time	Sometimes
		Distance only
You have:	No mobility	Limited mobility
		I can walk
		I can't walk on stairs
Do you need a wheelchair transfer with a lift from the airport to the pier?	Yes	No
Note that this service is available for an extra charge.		

If yes, what are the combined dimensions of the guest and device.

Height	(inches)	Weight	(lbs.)
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Do you plan to have a mobility device delivered?

What mobility device will be delivered?

What is your level of mobility?

Do you need a suite designated for persons with mobility impairments?	Yes	No
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Do you need assistance at the pier?	Yes	No
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Do you need to pre-board?	Yes	No
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Margaritaville at Sea® is unable to provide the use of a wheelchair on board. Scooters must be store and batteries recharged in your suite. For safety reasons, wheelchairs and scooters cannot be stored in the corridors. Segways® can only be used off the ship and must be stored in your suite.



**Accommodations**

Do you need a raised toilet seat?	Yes	No
Do you need a commode chair?	Yes	No
Do you need a shower stool?	Yes	No
What type of suite did you reserve?	Standard	Accessible

**Are you deaf or hard of hearing?** Yes No

Services for Guests with hearing disabilities may include: room communication kits, and scheduled American Sign Language interpretation for USA based sailings. Additionally, pad and paper are available when needed to communicate directly with Crew Members.

Would you like an orientation meeting after embarkation?	Yes	No
Would you like a pager for shipboard announcements?	Yes	No
Would you like a one-on-one muster drill?	Yes	No
Would you like captioned movies?	Yes	No
I request an interpreter for select shipboard activities	Yes	No

**Are you blind or sight impaired?** Yes No

Services for Guests with visual disabilities may include: audio described movies. Additionally, Crew Members can assist with reading menus, price tags and other forms of Guest information.

Would you like an orientation meeting after embarkation?	Yes	No
Would you like a one-on-one muster drill?	Yes	No

**Will you bring a service animal (dog)?** Yes No

**Will you bring oxygen?** Yes No

What type of oxygen?

**Are you on dialysis?** Yes No

Please see medical equipment section below.



**Do you have special dietary needs or food allergies?**

If so, what type of allergies or special needs?

Yes

No

**Will you bring medical equipment to your stateroom (CIPAP, BIPAP, etc.)?**

Yes

No

If so, will you bring CPAP/BIPAP onboard?

Yes

No

Do you need distilled water for medical equipment?

Yes

No

Do you need an extension cord for medical equipment?

Yes

No

Are you going to have medical equipment or supplies delivered?

Yes

No

What type of medical equipment or supplies will be delivered?

Please provide the Name and contact information of your delivery vendor:

**If you need to request any other special assistance other than those referenced above, please let us know how we can help:**

**For your convenience, you may attach any document you wish to provide to us.**

**Guest Signature:**

**Date:**

*If you haven't set up a Digital ID signature, use the 'Fill & Sign' feature in Adobe Acrobat to add your signature.*



If you have booked an accessible suite, please complete the below attestation so that we can ensure that accessible rooms are being reserved for those who need them.

**ATTESTATION FOR PASSENGERS REQUESTING AN ACCESSIBLE SUITE:**

I attest that I have, or another person traveling in the same stateroom has, a recognized disability that alters a major life function and requires the features provided in the accessible stateroom that I have booked. Margaritaville at Sea® reserves the right to take appropriate action if someone has misrepresented their need for an accessible stateroom and has reserved or purchased a fare for such a stateroom. Action may include but is not limited to removal from the stateroom to a non-accessible accommodation, which may include a downgrade in accommodations, or denial of boarding. Should the features in the stateroom you selected not accommodate your needs, please contact us as soon as possible.

Guest Signature:

Date:

If you do not submit this form online, after completing it, please return it to us by email at [accessdesk@margaritavilleatsea.com](mailto:accessdesk@margaritavilleatsea.com) or you can mail it to us at:

Margaritaville at Sea®  
Attn: Access Desk  
431 Fairway Drive, Suite 300  
Deerfield Beach, FL. 33441

*If you haven't set up a Digital ID signature, use the 'Fill & Sign' feature in Adobe Acrobat to add your signature. Remember to save the PDF to ensure all your entries and selections are preserved.*